

# Escrow Rules

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Important legal note: this document is a drafting template prepared from business instructions. It must be reviewed by counsel admitted in the Sultanate of Oman before publication, especially for virtual asset, escrow, consumer, AML/CFT, arbitration and personal data requirements.

## 4. Escrow Rules

### 4.1. Currency and networks

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DevBay escrow-like settlements are supported exclusively in USDC.

Supported networks are Polygon, Arbitrum, Base and Solana. DevBay may add, remove or suspend networks at any time.

Funds are credited after transaction detection and 10 blockchain confirmations.

Mistaken transfers, unsupported networks, unsupported tokens, wrong addresses and other blockchain errors are solely the User's risk. DevBay is not required to recover or compensate such funds.

### 4.2. Wallet and balance

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Funds are held in a DevBay wallet solely technically and only until a release or refund event, or until completion of a dispute/compliance/security procedure.

A User may top up a balance without a specific transaction. Such funds are not a deposit, bank account, investment product or yield instrument.

Withdrawal is possible only to a wallet registered and verified in DevBay's system, subject to KYC/KYB and compliance checks.

### 4.3. Fees

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DevBay fee is 10% on top of the order amount. If the order amount is 100 USDC, the

Customer pays 110 USDC.

Gas/network fees are borne by the Platform and included in DevBay's fee unless DevBay states otherwise.

DevBay fee, network costs, processing costs and compliance costs are non-refundable except in case of a clear and documented technical error by DevBay.

#### **4.4. Release, refund and disputes**

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After delivery of the result, the Customer may open a dispute within 24 hours. If no dispute is opened, the result is automatically accepted after 48 hours.

In a dispute, DevBay makes one of two decisions: full release of the escrow amount to the Contractor or full refund of the escrow amount to the Customer.

DevBay does not split the escrow amount partially between the Customer and the Contractor.

DevBay's dispute decision is final within the Platform.

DevBay may refuse to review a dispute or decide it based on available information if the parties communicated outside the Platform, failed to provide evidence, breached rules or acted in bad faith.